
Subject: Letter from Chris Rose, Eminence US Distribution Manager

Posted by [Wayne_Parham](#) on Mon, 26 Mar 2001 23:52:42 GMT

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Dear Wayne, We appreciate your comments regarding Eminence specifications. There are several issues related to those changes that I will try to explain. For Eminence products that you purchased prior to 1999, distributors actually commissioned those particular specs. (we custom manufactured the speakers for them) and they assumed the responsibility for publishing any related specifications. There was no support by the company of those products. In essence, we treated them just as we would a company such as Fender that was loading cabinets and amplifiers. In 1999, we introduced the Genuine Eminence line. At that point, we made all other models that had been slated for distribution obsolete so that we weren't manufacturing our own competition in the raw frame driver market. We became the generator for all performance data and recommended pricing. Since that point and from our first catalog, we have only had one specification change. We simply wanted to make sure all our data was correct and as up to date as possible. In fact, most changes were within what we would consider "acceptable engineering tolerances" but we wanted once again to make sure the data was as current and as accurate as possible. As I am sure you can understand, loudspeaker components can change over time and even with the weather. It had been a while since all the drivers had their data scrutinized so we felt it was prudent to take a fresh look. Eminence publishes a new catalog in January of each year. Although we do not anticipate any future mass changes in this data, if any changes should occur, they will be published in that catalog. We furnish distributors and dealers with all this information when it is published and they should provide you with that data. Also, our web site will only be updated in the future in tandem with the catalog. Hopefully, we have this issue resolved. All customers that are buying directly from us are on our mailing lists and will receive any updates when they occur. We encourage our distributors to follow the same practice. Once again, thanks for your input and for using Eminence. If you have any further questions regarding this or any matter, please feel free to contact me directly. I will do my best to assist you with whatever your needs may be. Best regards, Chris Rose
Eminence Speaker Corporation
"The World's Number One Loudspeaker Manufacturer"