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Subject: More OT computer stuff  
Posted by [Bill Epstein](#) on Wed, 04 Jan 2006 23:33:45 GMT  
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Can't exorcise the pop-up demon. Can I pay just 29.95 for this Works Suite and get the real authorised deal? My local computer shop will install fresh XP for \$79.  
\$29.95 Works

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Subject: Re: More OT computer stuff  
Posted by [lon](#) on Thu, 05 Jan 2006 04:51:46 GMT  
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I would take an inventory of your programs and decide if they can be reinstalled from source or backups and then reinstall your operating system on a clean disk. Disk utilities provide a 'write zeros to the drive' which scrubs all data off the disk. Would the store-bought reinstall guarantee to fix your problem and save your data and provide you with new software (XP)? One caution with dealing with shops: only get work done by the job, not by the hour. Installing a windows operating system takes about an hour. \$80/hr is good wages for someone or money saved by doing it yourself. That's my tips as a former employee of a computer store.

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Subject: Re: More OT computer stuff  
Posted by [Wayne Parham](#) on Thu, 05 Jan 2006 14:23:05 GMT  
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Have you identified what adware program is doing it?

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Subject: Re: More OT computer stuff  
Posted by [cheetah](#) on Fri, 06 Jan 2006 00:59:24 GMT  
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Hey Bill, Met you @ Sprman's house. Any way, I drive by Manfield all the time. I do a lot of work in the Cleveland area. I would be happy to help with a windows reinstall. Save the \$80. Joe

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Subject: Re: Clarification

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Posted by [Bill Epstein](#) on Fri, 06 Jan 2006 03:25:45 GMT

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1. Local guys wipe the hard drive and provide OEM ver. XP for \$79; the install is free.2. They want \$179 for Works Suite which is why I asked about the \$25 version on E-Bay as to legitimacy3. I tried "Housecall" at the Antivirus.com site and no virus found. Same with EZArmor and AVG4. Ad Aware keeps finding tracking cookies and data miners which it deems 'no threat'.5. Spy Bot finds nothing6. Performance is down and pop-ups are frequent.7. What files can I back-up to disk without re-installing whatever is letting in the pop-ups?

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Subject: Re: Clarification

Posted by [colinhester](#) on Fri, 06 Jan 2006 04:00:03 GMT

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Bill, Have you tried Google's toolbar. There is a pop-up blocker with this.....Colin

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Subject: Before you wipe...Re: Clarification

Posted by [lon](#) on Sat, 07 Jan 2006 03:16:56 GMT

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I don't know exactly how all these pop ups work but there may be something in your start file that needs to be removed. I've used a program called StartUp Cop with some success in getting out strange startup progs. Startup Cop allows you to put progs 'on hold' before final removal to make sure everything else still works. The link shows a newer version. My version is freeware. Avoid 'registry cleaners' for this reason: the cleaners may clean stuff they don't recognize that you need. StartUp Cop (is free or shareware)

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Subject: Try "msconfig"

Posted by [Bob Brines](#) on Sat, 07 Jan 2006 12:24:15 GMT

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The systems program "msconfig" should do the same thing, and it is already installed on your machine. Go to the "Start Up" tab and look at the programs loaded when your machine boots. Uncheck anything that you think might be a problem. DO NOT uncheck anything with a path that includes "system" or "system32", and you might need some other stuff depending on how your computer is configured. If something stops working that you need, go back to "msconfig" and check it. Bob

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Subject: Re: Before you wipe...Re: Clarification  
Posted by [cheetah](#) on Sat, 07 Jan 2006 14:26:29 GMT  
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Bill, Startup Cop would be a good thing to try. Also in Adware, delete anything it finds. Even if the threat level is low. Next, I have used a registry cleaner called Registry First Aid for several years, and have never had it break one of my machines. Even the ones the kids use, and get all "gunked up" cleans up nicely. Registry firstaid is share ware. But the free version will only delete a small portion of what it finds at a time. If you register and pay for it, it will delete every thing in one pass. The \$79.00 version of Win XP is an OEM version. They are required to sell you a piece of hardware (i.e. a cable) to legally sell you Windows at this price. No difference with the full price version. I've used this many times my self. Lastly, AS for an office suite, download Open Office 2.0. This version is fairly new. It does almost every thing that MS Office can do. It is very clean looking. And is FREE. I've been using it, and haven't found any serious bugs. Why use the over priced stuff when there are now real alternatives that work. Joe

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