Subject: What happened to Prime Music?
Posted by Strum Drum on Mon, 10 Apr 2023 00:35:31 GMT
View Forum Message <> Reply to Message

Has anyone noticed how Prime Music has changed? I can't request my favorite songs anymore. Instead of playing the thing I asked for, Alexa shuffles music by similar artists. What is this about? I can't even play the songs that I've bought outright.

Subject: Re: What happened to Prime Music?
Posted by noodle on Mon, 10 Apr 2023 03:18:35 GMT
View Forum Message <> Reply to Message

I gave up on Prime a few years ago and stick to Apple Music now. I don't even ask Alexa to play songs anymore -- not sure if I'm bad at pronouncing artists and titles, or the selection is unappealing. Both?

Subject: Re: What happened to Prime Music?
Posted by dervlin on Mon, 10 Apr 2023 08:45:04 GMT
View Forum Message <> Reply to Message

Can you really not access your music? I'd contact customer service about that if I were you. I don't mess with the stuff because I find AI assistants more of a hindrance than a helpful tool. However, my daughter uses it, and she's been complaining about that issue for months now, so it's been like that for a while. Apparently, Amazon wants their members to subscribe to their Unlimited Plan. I guess it's not enough to pay for a Prime subscription, now they want you to pay an additional fee each month.

Subject: Re: What happened to Prime Music?
Posted by Rusty on Mon, 10 Apr 2023 12:06:20 GMT
View Forum Message <> Reply to Message

The prime directive of Prime via Alexa is to sell more product, or access I guess these days of streaming. That's the motive of commercial AI isn't it? Service takes a back seat to profit. I'd tell Alexa to put it where the sun don't shine. She might though suggest the song, Expensive Shit, by Fela Kuti. Which case that'd be a good tip.

Subject: Re: What happened to Prime Music?
Posted by Strum Drum on Tue, 11 Apr 2023 09:14:44 GMT
View Forum Message <> Reply to Message

Dervlin, I can listen to my music through the website, but that's hardly convenient, and it isn't the same listening experience. Sometimes I'd like to hear it through my soundbar which offers better

audio quality than my laptop speakers. What's really strange is that Alexa will still play my audiobooks with no problem.

Subject: Re: What happened to Prime Music?
Posted by Becky on Fri, 03 Oct 2025 17:52:10 GMT
View Forum Message <> Reply to Message

Prime Music served many people but I was enjoying Apple music more. It served me for a longer period even though Alexa was good to me when I was using it but I got tired and decided to focus on Apple Music. I started using Spotify recently.

Subject: Re: What happened to Prime Music?
Posted by Bercle on Fri, 27 Mar 2026 02:58:07 GMT
View Forum Message <> Reply to Message

Strum Drum wrote on Tue, 11 April 2023 04:14Dervlin, I can listen to my music through the website, but that's hardly convenient, and it isn't the same listening experience. Sometimes I'd like to hear it through my soundbar which offers better audio quality than my laptop speakers. What's really strange is that Alexa will still play my audiobooks with no problem.
So, put in simple terms, they failed to evolve at a time when many users were seeking convenience in terms òf how they enjoy their music. That was surely a major problem that Prime Music had at that time.