Subject: New Site is coming

Posted by gofar99 on Wed, 20 Apr 2022 02:34:25 GMT

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Hi Everyone. Our new site is about to go live. The old one is turned off now and if you go to the old address it will send you to the new one. Right now all you will get is the under construction front page though. New host as well. The old one was doing strange stuff that we didn't like. Like sending the email accounts to Microsoft and causing us to pay for them separately and switching to a new company to host the site. Sales and Support email does work although Sales is pretty much not monitored at the moment as we are not yet up and running. I still answer the support one, but not every day. We hope to get back to normal in the not too distant future. The last two years have been a disaster for us. Losing our main fabrication compaines and staff issues.....yikes.

Subject: Re: New Site is coming

Posted by BryceJ on Sat, 23 Apr 2022 20:10:25 GMT

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Looking forward to the new site!

Subject: Re: New Site is coming

Posted by hudelson2 on Thu, 30 Jun 2022 19:26:23 GMT

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Here it is 2022 June 30 and STILL the Oddwatt Audio website is still not operational. Has Oddwatt Audio gone out of business?

Subject: Re: New Site is coming

Posted by gofar99 on Fri, 01 Jul 2022 01:27:52 GMT

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Hi, The site exists, but we have not opened it to the public. We are still working out the problems caused by covid. Two different fabricators went tilt, one more now wants a huge increase (far to much for us to use) and the shortage of help is still causing us (many others as well) problems. For anyone who has any of our products and has a problem use the support email (support@oddwattaudio.com). It has been really quiet and I only check about once a week now. Sales is offline at present.

Subject: Re: New Site is coming

Posted by hudelson2 on Thu, 22 Sep 2022 21:39:34 GMT

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Now it is 2022 September 22 and STILL oddwattaudio.net is still not up displaying and selling merchandise. I would have to conclude Oddwatt Audio is out of business.

Subject: Re: New Site is coming

Posted by Wayne Parham on Thu, 22 Sep 2022 21:48:27 GMT

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I don't think so, 'cause Bruce Heran - the company proprietor - is a regular participant of this site. In fact, this is his company support forum, and it's live. So feel free to ask any technical support questions here. He can also be reached privately by PM here or by the email address listed earlier in this thread.

I think Bruce is just having some web content creators doing his site and they're going slower than he had hoped. Maybe they're telling him it's caused by supply chain problems. :lol:

But seriously, Bruce is a great guy and I know he's still going strong 'cause I see him here pretty often. I don't think he's selling stuff right now but I know he is still providing support for existing products. Supply chain problems are still choking everything in audio. I can tell you Eminence has been hit very hard, for example.

I'm sure the OddWatt main website will be back online as soon as possible. If it had tubes, it would be glowing right now. :)

Subject: Re: New Site is coming

Posted by gofar99 on Fri, 23 Sep 2022 01:41:42 GMT

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Hi, Yes there are serious supply/fabrication issues. The actual site has been finished for months...but I see no sense in showing it to the world if we can't supply any products. So we are sort of hibernating right now with hopes that it won't be permanent. I do take support questions here and via PM. If need be because of complexity via personal email on a different account. The actual emails on the previous site do work...but since the site is not there to tell anyone about them there is no traffic except junk promos. I check the support one on occasion and purge the junk. For any of the diy crowd... you can build your own stuff as nearly all the circuits are on a related forum at diyaudioprojects.com. You should read through the individual threads as there are several updates and issues raised and answered. (yes a few are really huge) You can also search for back issues of Audio Express magazine as most are there as well. I regularly contribute articles there. I believe 11 projects to date and two more in the works. All are diy friendly.

Thanks Wayne for the kind thoughts. In these tough times they are really appreciated.