Subject: Huge delay on Fire TV
Posted by Leot55 on Sat, 31 Oct 2020 02:16:06 GMT
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I have an Amazon Fire TV that has never had any problems until today. Prime Video works fine, but there's a huge delay with Netflix and Disney+. I can't watch the premiere of the new season of The Mandalorian. I probably sound like a whiny child, but I just signed up for Disney+ again for this show. There's a delay from when I hit start to when it actually starts. Then it sort of stutters and stops and stutters and stops. Netflix works a little better, but not like it used it. There's about a 10 to 15-second delay from when I hit the button to when it reacts to my command. Any clue on how to fix it? My signal is good and my connections are good. Anything else I should try?

Subject: Re: Huge delay on Fire TV
Posted by Barryso on Sat, 31 Oct 2020 14:34:46 GMT
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The two things that help on this side when the fire stick gets slow are rebooting the fire stick and rebooting the router.

Subject: Re: Huge delay on Fire TV
Posted by Madison on Sat, 31 Oct 2020 17:42:09 GMT
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Start with Barryso's suggestions, and if those don't fix it, then try uninstalling and reinstalling the Disney+ and Netflix apps and make sure they're updated. I hope you find a fix soon.

Subject: Re: Huge delay on Fire TV
Posted by Leot55 on Thu, 05 Nov 2020 02:31:38 GMT
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It's fixed! Finally! I tried several solutions and I think I rushed the steps the first few times. You guys were right though. In the end I uninstalled the apps, then waited several minutes. Next I rebooted everything, then waited several minutes and prayed just in case it helped. Then I reinstalled the apps, allowed all updates, and bam, I'm watching sweet Baby Yoda.

Subject: Re: Huge delay on Fire TV
Posted by Vaiger on Sun, 15 Nov 2020 00:59:20 GMT
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Don't you just love modern technology? You have to wait for a quick connection. LOL

In my area, the internet was down most of the day, but try to get a refund for the lost time.....

Subject: Re: Huge delay on Fire TV
Posted by Strum Drum on Tue, 17 Nov 2020 04:55:21 GMT
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You should ask for a refund and see what happens, Vaiger. My mom is obsessed with watching the New Year's Eve ball drop. Last year the cable cut out just when it hit the last few seconds, and she was furious. She contacted Comcast, and they gave her a $25 credit to her bill. I was surprised.

@Leot55, I'm glad you got it worked out in time to see Baby Yoda eat those eggs.

Subject: Re: Huge delay on Fire TV
Posted by Mica on Fri, 22 Jan 2021 15:27:43 GMT
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I'm so glad I found this post because I'm having issues too. We have a smart TV and we are having issues! I wonder if we can uninstall and reinstall preloaded apps. I hope so because I hate delays!

Subject: Re: Huge delay on Fire TV
Posted by Souldude on Thu, 15 Jul 2021 13:13:11 GMT
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Some media players seem convenient in commercials until you buy the real thing. Application issues happen to me too, and it's sometimes frustrating that you would have to experience a lot of reinstalling to make it work again.