Subject: Lens replacement

Posted by bcharlton on Fri, 30 Jun 2017 08:06:29 GMT

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I know that I am not the only one who doesn't go through the warranty document thoroughly at first or ask questions when purchasing an electronic item. Just out curiousity, does the lens get replaced if it gets damaged within the warranty period?

Subject: Re: Lens replacement

Posted by Madison on Wed, 05 Jul 2017 18:55:37 GMT

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Well, I'm not sure if you're asking about sunglasses, projectors, cameras, or t.v. screens, but in my experience lenses fall under the general wear and tear category so they are usually excluded. Some warranties will specify differently though, and it largely depends on the brand. I wish I had a more thorough answer for you.

Subject: Re: Lens replacement

Posted by mamoss on Sun, 09 Jul 2017 09:00:36 GMT

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I would assume that you mean the DVD lens? It is true that this is generally classified under wear and tear but what if it stopped working immediately after purchase? It is good to thoroughly go through the warranty document.