

---

Subject: No sound on laptop  
Posted by [drake](#) on Tue, 31 Jan 2017 21:16:44 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

I have been scratching over what would really appear simple to other people. My laptop only produces sound when I connect it to the TV via a HDMI cable. What do I need to do to fix this?

---

---

Subject: Re: No sound on laptop  
Posted by [gofar99](#) on Tue, 31 Jan 2017 23:10:35 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Hi, Depending on the laptop it is probably a setting. On mine (a Toshiba) if you click on the speaker icon at the bottom of the screen it will bring up a menu that shows what device (speaker, phones etc) is being used. Just select the one you want. Alternatively you may have muted the speaker, just click the icon to undo it. Other possibilities are found in the settings section of the control panel. There are too many variations from brand to brand to give you definitive guidance there. If you tell us what model it is maybe we can help more.

---

---

Subject: Re: No sound on laptop  
Posted by [vhfspeeks](#) on Wed, 08 Feb 2017 13:20:54 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

First check that it isn't muted. There might be a sound icon at the bottom, and if you click on that it will show what the sound level is. If it isn't muted, have you tried external USB speakers? If USB and HDMI work then you might have a problem with your onboard speakers. If you can, use windows update or something similar to update the sound drivers in case there's a software error.

If all of that fails, then take it to the shop!

---

---

Subject: Re: No sound on laptop  
Posted by [sawyer25](#) on Wed, 08 Feb 2017 16:55:48 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

vhfspeeks wrote on Wed, 08 February 2017 07:20 First check that it isn't muted. There might be a sound icon at the bottom, and if you click on that it will show what the sound level is. If it isn't muted, have you tried external USB speakers? If USB and HDMI work then you might have a problem with your onboard speakers. If you can, use windows update or something similar to update the sound drivers in case there's a software error.

If all of that fails, then take it to the shop!

I once had a laptop that could only produce sound when it was connected to an external speaker. It took me close to a month to figure out that it was a small issue with the settings.

---

---

Subject: Re: No sound on laptop  
Posted by [Lark](#) on Sat, 25 Feb 2017 00:31:31 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

Thanks everyone for the detailed explanations. I've been having the same problem and this saves me having to hunt around for answers.

---