Subject: Audio gone on laptop
Posted by Gemmel on Sat, 10 Dec 2016 18:25:10 GMT
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The audio just stopped working on my windows 10 laptop and I don't know what could have gone wrong. Any ideas what I can try to get it back on?

Subject: Re: Audio gone on laptop
Posted by Wayne Parham on Sun, 11 Dec 2016 17:26:12 GMT
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Check the speaker icon on the lower corner of your screen. Make sure you didn't accidentally mute it. Turn the volume up with that control and see what happens.

Subject: Re: Audio gone on laptop
Posted by vhfspeeks on Mon, 12 Dec 2016 07:58:31 GMT
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Wayne Parham wrote on Sun, 11 December 2016 11:26
Check the speaker icon on the lower corner of your screen. Make sure you didn't accidentally mute it. Turn the volume up with that control and see what happens.
Definitely try that first.

If that doesn't work, and you've only just updated to Windows 10, it might be a driver issue. Run an update or google your laptop and "windows 10 drivers" to see if you can update them.

Finally, if you have external speakers try using headphones in the jack (or use the speakers on another device) to make sure the speakers are working.

Subject: Re: Audio gone on laptop
Posted by drake on Mon, 12 Dec 2016 16:14:40 GMT
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I don't know what's wrong with Windows 10 since I was in a similar situation a few weeks ago. I checked everything and it just seemed to be a hardware problem. I gave up until last week when the sound seems to have come back on its own.

Subject: Re: Audio gone on laptop
Posted by Gemmel on Tue, 13 Dec 2016 09:45:19 GMT

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Thanks guys. Turns out it was something to do with the audio driver. I uninstalled it and turned the laptop off, and when I turned it back on again, it was automatically re-installed. It's cool now.

Subject: Re: Audio gone on laptop
Posted by gofar99 on Wed, 14 Dec 2016 02:24:10 GMT
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Hi, This seems to be an ever more often problem. The more Microsoft fixes things the more things that don't work. A worse issue IMO is that Microsoft installs lots of APPS than I have zero use for on a desk PC. Without telling you either. Fortunately I have two different programs that can ferret them out and I trash them. There were 26 earlier this month in a supposed update. Back to having things quit....my external sound card (twice), my mouse (once), my Ethernet card (once), my graphics program still doesn't function well on attachments to emails and once some unknown failure that caused the PC to go into safe mode. Not a great track record IMO. If I had a really unusual PC I could understand some of the problems. It is mostly typical, ASRock board with an A6 CPU, 4 GB ram, 256 SSD, Siig audio and Nvidia video all on a wired LAN. If Microsoft keeps trying to cater more to phones and tabs it may drive me to Linix. Stepping off my soap box now....

Subject: Re: Audio gone on laptop
Posted by sawyer25 on Thu, 15 Dec 2016 03:46:29 GMT
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My laptop doesn't even produce sound on its own but when I use a HDMI cable, I get the sound. How can this even happen in the first place?