Subject: Office Waiting Room
Posted by Round2 on Sat, 07 Sep 2013 00:00:17 GMT
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I work in a medical office and we usually have a lot of people sitting in the waiting room so we set up a large screen television. The acoustics in the waiting room are great but the problem is the reception area off of the waiting room. There are three reception desks facing the door. When the television is on and people are talking it is difficult for receptionists to hear incoming phone conversations. It is like the noise surrounds the reception area as well. Much as I love big screen televisions, I think by making our patients happy we created a problem for ourselves.

Subject: Re: Office Waiting Room
Posted by audioaudio90 on Mon, 16 Sep 2013 13:22:15 GMT
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Perhaps you should turn the volume down or even mute the TV, putting close captions on. Alternatively, you could hook the TV up to some directional speakers and see if that helps a bit. It also sounds like you may need some more sound muffling in general; does the room have carpet?

Subject: Re: Office Waiting Room
Posted by Fannie on Wed, 02 Oct 2013 21:24:11 GMT
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I also work in a medical office. We keep our TV muted and use closed caption because there are times the noise will bother a patient. This may be a good solution for your office.

Subject: Re: Office Waiting Room
Posted by SoundGuy on Wed, 18 Dec 2013 03:04:43 GMT
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Closed captioning is definitely the way to go here. As a patient sitting in a waiting room I simply want a distraction, not necessarily to catch up on the news. Turning down the volume and turning on CC kills two proverbial birds with one stone.

Subject: Re: Office Waiting Room
Posted by Chicken on Fri, 20 Dec 2013 16:33:10 GMT
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Yes, every time I am in a doctor's office, the sound is muted or very low and closed captioning is on. It works for most people.

Subject: Re: Office Waiting Room
Posted by Azuri on Mon, 23 Dec 2013 14:18:12 GMT
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For office's where the waiting room and reception area are one in the same, closed captioning is the best way to go. Most of the one's I've been in though, those two have always been in separate areas.

Subject: Re: Office Waiting Room
Posted by Headphones on Thu, 23 Jan 2014 23:52:27 GMT
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I would just keep the volume turned down and keep the remote control at the desk. Is there anywhere else where the TV could go so the receptionists would be able to hear phone calls better?