Subject: Insurance Run Around
Posted by Nymeria on Tue, 20 Nov 2012 23:56:31 GMT
View Forum Message <> Reply to Message

I called my insurance agency regarding my dental policy for my daughter. The person I talked to says, "Oh we don't have information on that. You need to talk to this department." and transferred me. Then I talked to someone in that department and they directed me back to the first one!

I hate insurance.

Subject: Re: Insurance Run Around
Posted by gofar99 on Wed, 21 Nov 2012 02:00:28 GMT
View Forum Message <> Reply to Message

Hi, Been there and had that happen. By the time you get to the person you needed to talk to ---- you forget what it is you wanted to know.

Subject: Re: Insurance Run Around
Posted by Chicken on Wed, 21 Nov 2012 14:42:06 GMT
View Forum Message <> Reply to Message

You have my sympathy. I hate when that happens; I've had to deal with it once or twice myself.

I once had a hospital staff member tell me she expected me to pay the bill because she messed up when submitting it to my insurance. I don't think so.

Subject: Re: Insurance Run Around
Posted by Vaiger on Sun, 09 Dec 2012 12:15:08 GMT
View Forum Message <> Reply to Message

gofar99 wrote on Tue, 20 November 2012 20:00 By the time you get to the person you needed to talk to ---- you forget what it is you wanted to know.

Which was their plan all along because they simply don't know how to answer your questions. Insurance people especially are good at that because they don't want to pay out whether you're entitled to the money or benefits or not.