Subject: Problems with Norton
Posted by TurnItUp on Mon, 06 Aug 2012 18:14:38 GMT
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Has anyone else had any problems with Norton Internet Security? Our subscription recently ran out and we purchased a newer version and we have had nothing but problems since. The new version has been on for maybe three weeks and we have been "attacked" multiple times with some kind of program in the computer turning off the firewall. I did the Norton Deep Clean program last night that is supposed to find deeply imbedded worms and such and it found nothing.

Subject: Re: Problems with Norton
Posted by Wayne Parham on Mon, 06 Aug 2012 19:24:36 GMT
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If the subscription is long overdue, the virus definition file is probably old enough it isn't catching anything new. Either upgrade it or uninstall it and get another one. But you probably don't want to run an internet-enabled computer without some form of virus scanner/blocker on it.

Subject: Re: Problems with Norton
Posted by FL152 on Mon, 06 Aug 2012 22:17:43 GMT
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I was a victim (err...customer) of various Symantec antiviruses, mostly Norton 360, for years.
IME, get rid of it (by Norton deinstall program/tool, important!) and install free Microsoft Security Essentials (Avast, Avira, AVG, etc. are also good). Use Windows firewall.
As a 2nd measure and periodical sweep, install free Malwarebytes.

Subject: Re: Problems with Norton
Posted by LuvMartin on Tue, 07 Aug 2012 02:29:19 GMT
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I have had to take my PC back down to factory setting twice while Norton was "protecting" it. In my opinion lose the Norton and try something else. I have used the Microsoft Security Essentials before and only had one major issue with that. Right now I am giving Kapersky a try.

Subject: Re: Problems with Norton
Posted by gofar99 on Tue, 07 Aug 2012 03:30:45 GMT
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Hi, I have had good results with AVG Free.  I now am using Advanced Windows Care with AVG ($13 for 3 licenses) There are many features that get rid of junk, clean the PC and such. It seems less intrusive than AVG and apparently works fine.  Use the Windows firewall and something like Spybot to hunt for adware. Do regular backups.  I make clones of the drive on external USBs and remove them when finished.  Acronis is the fastest at that.  BTW I flip flop two external drives for the back ups, that is just in case you accidentally back up a problem.  I wait two weeks between backups as well.

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Subject: Re: Problems with Norton
Posted by Thermionic on Wed, 08 Aug 2012 02:02:36 GMT
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I can wholeheartedly second Bruce's recommendations for AVG, and Acronis True Image as your backup program. Pair AVG together with Malwarebytes, and you'll be protected against *almost* everything. Just be sure to keep Malwarebytes updated, and do frequent scans.

Thermionic

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Subject: Re: Problems with Norton
Posted by Chicken on Thu, 09 Aug 2012 15:24:29 GMT
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I don't like Norton.  I just use Microsoft Security Essentials.  It's free and effective, as far as I can tell.  Occasionally I run Ad-Aware as well.

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