Subject: Cable Signal & Receiver
Posted by audioaudio90 on Tue, 11 Jan 2011 14:49:57 GMT
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Sometimes I really hate my cable company. Their digital boxes seem to have issues switching between regular and HD channels, and I lose audio and/or video. I thought it was my receiver but the issue continued after I got a new receiver. Anyone else have this problem?

Subject: Re: Cable Signal & Receiver
Posted by Adveser on Tue, 11 Jan 2011 16:08:23 GMT
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Yes. I think it is due to the buffer catching up. Can I assume you get your cable and Internet from the same company?

I haven't noticed as such with Time Warner, but Verizon Fios was dependent on your internet speed. Meaning downloading a whole bunch of torrents while watching a movie on demand is likely not going to work.

I would put a heavy burden on my internet connection and see how the cable box performs. If it is pretty much the same, there's nothing you can do. But if your cable box has trouble retrieving on demand content, you may want to upgrade to the next tiered internet service.

The best bet is to use two different companies. However, if you are into downloading premium channel content and also are paying for it, don't expect to get any nasty copyright letters in the mail. They can put two and two together and don't care how you watch it once you are a subscriber.

Subject: Re: Cable Signal & Receiver
Posted by audioaudio90 on Thu, 13 Jan 2011 18:28:12 GMT
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Yes, I have cable and internet bundled from Brighthouse. It doesn't seem to matter if I'm doing anything online or not. The issue is not on-demand programs; it occurs just about every time I switch between standard and HD TV channels.

Subject: Re: Cable Signal & Receiver
Posted by Adveser on Thu, 13 Jan 2011 19:04:57 GMT
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It is the TV's fault probably. Mine does this too. It has to buffer some information before it can play anything. My screen sometimes pops up "retrieving data" for a several seconds until the picture comes back. Sometimes the audio disappears.

In my experience, this is fairly common.