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Subject: Parts Connexion

Posted by [Manualblock](#) on Fri, 12 Nov 2004 20:26:16 GMT

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Has anyone ever felt rushed or possibly felt as if you were imposing on their time when dealing with them? Twice now; once I can understand, maybe he had a bad day; it happens, but twice is once too many. One more strike and this innings over for the PC team. They ain't all that cheap either.

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Subject: Re: Parts Connexion

Posted by [Wayne Parham](#) on Mon, 15 Nov 2004 07:36:23 GMT

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Hi John,I've never dealt with them. Were you ordering something on the phone?Wayne

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Subject: Re: Parts Connexion

Posted by [Manualblock](#) on Mon, 15 Nov 2004 13:15:14 GMT

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Yeah it was a phone conversation. I would rather not give a bad impression of any business servicing the DIY community, but at some point you need to provide some level of customer service.Let me ask you this; If I asked you for a 1nf capacitor, would you say"They don't come marked as 1nf". Am I out of line to expect that someone in the electronic parts business be able to convert from nanofarads to picofarads fairly easily? Should I be told there are capacitor conversion websites I can access? 1 part we are talking about, thats it, one part.I don't know , maybe it's me and my little 100 dollar order.

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Subject: Re: Parts Connexion

Posted by [GarMan](#) on Wed, 24 Nov 2004 00:41:14 GMT

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Nope. Ordered from them a few time and never felt rushed. But I always ordered by part numbers. And you're right, they're not cheap. But their prices are very good for the qualify of their products.