Subject: Re: Been trying to get in contact
Posted by gofar99 on Tue, 16 Jan 2018 21:21:47 GMT
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An email response was sent to the individual. It ought to be noted we are a small company run by enthusiasts. We do not have huge staffs that answer inquiries instantly. Our goal is and has always been to make available premium audio gear (normally tube based) at a reasonable cost as both diy kits and assembled units. Anyone who wants instant response should deal with a company like Amazon and not us. If that offends then I'm sorry, but after nearly a decade of successful business we are not likely to change our model now. It is part of how we keep costs reasonable. If someone wants great audio gear, fine. If you wanted it yesterday, sorry not to happen.