
Subject: Re: Holiday Inn fiasco
Posted by [gofar99](#) on Tue, 18 Nov 2014 21:17:38 GMT
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About half the problem with such transactions is the middle man. I'm not fond of Holiday Inns, but you may have put the blame on the wrong company. I can't imagine HI honoring something that they didn't have a record of. The documents you had could be faked.

Even though it sometimes costs more...I always use the parent company's sites to reserve hotels. I have found that they are usually about the same price as the middle men. YMMV
