
Subject: Holiday Inn fiasco

Posted by [audiophile88](#) on Mon, 17 Nov 2014 18:59:53 GMT

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I don't think I will ever stay in another Holiday Inn hotel again. Or rather, I won't even *try* to stay in one. We went out of town over the weekend and reserved a hotel room beforehand. When we got to the hotel, our prepaid reservations had magically been "lost" and the front desk manager wanted us to pay for the room again. Even though we had the paperwork to prove we'd already made the reservation and paid for it, they wouldn't honor it! We wound up having to call the website we reserved through for a refund and then we reserved a room in another hotel nearby.
