
Subject: Billing Problems

Posted by [Kenwoody](#) on Mon, 03 Feb 2014 15:45:00 GMT

[View Forum Message](#) <> [Reply to Message](#)

Our cable company just sent us a \$90 bill for what's supposed to be \$60/month cable service. When I looked at the bill closely, I noticed a \$30 charge for a "failed self-install fee." Well, we were able to successfully install the cable ourselves, so now I'm on the phone, on hold, with billing. I'm going to be so upset if we can't get this straightened out!
