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Subject: Re: UPS letting us down!

Posted by [Smitty](#) on Thu, 30 Jan 2014 18:54:23 GMT

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As someone with experience working in the industry, let me just say that millions, yes millions, of packages pass through the UPS system daily. A local hub may process as many as 20,000 packages during non-peak season. During the holidays, this number can rise as high as 40,000+ packages daily from 1 local hub. A lot of those packages are driver release, but plenty need to be signed for. If the people aren't there to receive their packages, there isn't much that UPS can do about it.

Surepost, which is what it is called when the USPS delivers UPS packages has been around for quite awhile. You aren't paying UPS prices to have it delivered by the USPS. You are paying for Surepost a combined delivery system.

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