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Subject: Re: WOW cable - trying to drive me over the edge

Posted by [LuckyLucy](#) on Tue, 21 Jan 2014 02:24:33 GMT

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The latest little piece of comedy in this tragic tale happened this morning.

More proof that in this company not only does the right hand not know what the left hand is doing, the right hand may not even know there IS a left hand.

Promptly at 8AM, before I was out of bed, there was loud knocking and frantic doorbell ringing. It was some poor little boy from the cable company, here to install the "DTA" which we don't have and don't need. That DTA business was about 5 phone calls and a trip downtown ago, before we finally got the correct boxes and got them installed and up and running. The DTA installers are that far behind, and were just getting around to the original order, which none of the subsequent cable employees that I talked to bothered to cancel. Ah, such is life.

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