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Subject: Re: Excellent Customer Service from Krell...  
Posted by [Mr Vinyl](#) on Thu, 09 Mar 2006 15:54:13 GMT  
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Original price was 9-10G's. I bought it used for no where near that price. Even though I bought the Krell amp used, Krell spent much time with me and treated me like a customer. Contrast that to VTL which in no uncertain terms told me (when I inquired about purchasing a \$750 phono board for a VTL preamp I was considering buying used)I was not a customer and they can't be bothered taking the time to help people who buy their products used. The Krell KSA300s is a brute of an amp. I don't know if it's worth 10G's but I am very happy with the sound and that's all that matters to me.

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