Subject: Re: Bobbing And Weaving Posted by Manualblock on Sun, 05 Feb 2006 16:19:06 GMT View Forum Message <> Reply to Message

David; there's a lot of people in India with that name, which David was it? Yelling does no good; you have to speak quickly and in slang, then you get a supervisor who can communicate a little better and help solve the problem. Sometimes if I have no time to dick around I tell them up-front that I will write a personal letter telling his supervisor what a great job he is doing and how much he is a credit to his company. They like that so much they sometimes jump over hoops for you. Just ask where you can send the e-mail to and to whom. It works a fair number of times.

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Page 1 of 1 ---- Generated from AudioRoundTable.com
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