Subject: Re: Irritated with Amazon
Posted by Dean Kukral on Tue, 12 Apr 2005 20:15:50 GMT
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I wrote them a nasty letter, saying pretty much what I did above. They said that (when you ask for the free shipping) the orders are assembled from various places and shipped from one place. (No explanation for why this takes two months.) They also agreed to send me my stuff immediately with two-day shipping for free (a "one-time adjustment"). (Evidently the stuff was not on a boat from China.) I suspect that this means that the stuff may come in separate boxes from separate places.The moral of the story, I think, is that when you are ordering from Amazon, break your order up into as small pieces as possible. I had an atomic clock in with books. I could have ordered them separately, I think.