

---

Subject: Re: Parts Connexion

Posted by [Manualblock](#) on Mon, 15 Nov 2004 13:15:14 GMT

[View Forum Message](#) <> [Reply to Message](#)

---

Yeah it was a phone conversation. I would rather not give a bad impression of any business servicing the DIY community, but at some point you need to provide some level of customer service. Let me ask you this; If I asked you for a 1nf capacitor, would you say "They don't come marked as 1nf". Am I out of line to expect that someone in the electronic parts business be able to convert from nanofarads to picofarads fairly easily? Should I be told there are capacitor conversion websites I can access? 1 part we are talking about, that's it, one part. I don't know, maybe it's me and my little 100 dollar order.

---