Subject: Audio missing?

Posted by Lark on Wed, 03 May 2017 23:13:28 GMT

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I just transferred some files from my laptop to my tablet and although they play just fine on the laptop, on the tablet there is no sound. What could be the cause of this?

Subject: Re: Audio missing?

Posted by cwemoy on Thu, 04 May 2017 17:37:48 GMT

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It could be that the tablet isn't able to play the specific formats of the files you have transferred. This also happens to me when I'm trying to play some files through my hard drive directly connected to the TV.

Subject: Re: Audio missing?

Posted by vhfspeeks on Fri, 05 May 2017 08:01:53 GMT

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If you've checked that the sound is turned on on the tablet, and in the application you are using to run the files, then there are a few things it could be. If it plays other sounds fine, then it's might be an incompatibility with the files cwemoy suggested. Otherwise you could check if your tablet needs to update its drivers.

Subject: Re: Audio missing?

Posted by Singlow on Fri, 05 May 2017 19:31:13 GMT

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I recently had the exact same problem. If it is in fact a problem with the drivers on the tablet, how does one go about updating them?

Subject: Re: Audio missing?

Posted by moss24 on Fri, 05 May 2017 20:31:10 GMT

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I don't know much about solving driver issues in a tablet but how about checking the manufacturer's web page. It can be very annoying when you cannot play files in such a device.